



# INDUCTION LIGHTING SYSTEMS

## LIMITED WARRANTY: OEM FIXTURES

This warranty certifies the Fulham HighHorse Induction Lighting System to be free from defects in material and workmanship and to operate from the date of installation (or date of manufacture if installation date is either unknown or unavailable) for a period of up to 7 years and subject to the Terms and Conditions specified below. This Warranty Period allows up to 8760 hours per year of continuous operation with a 3 hour per start minimum.

### **New Fixture Warranty Activation**

The Fulham HighHorse Induction Lighting System Limited Warranty for new fixtures is activated when:

1. New Fixture Certification Form and sample fixture are submitted to Fulham.
2. Fulham provides a written acknowledgment and certification number for the approved fixture with specified wattages and maximum ambient temperatures.

### **Service Claims**

Service claims can be made by contacting Fulham Warranty by email ([warranty@fulham.com](mailto:warranty@fulham.com)) or by phone (323-599-5000). Please have the fixture certification number available when contacting Fulham Warranty.

### **System Components Replacement within Warranty Period**

If a Lamp or Generator fails during the warranty period and HighHorse Induction Lamps and Generators were installed and operated as indicated in the Terms and Conditions specified below, Fulham will provide a free replacement lamp and/or generator within the warranty period.

### **Return of Defective Product**

After contacting Fulham and receiving a Return Authorization Number, the user shall promptly return the product at the user's expense to Fulham. Failure to follow this procedure shall render this warranty null and void.

### **Labor Allowance within Warranty Period**

If a Lamp and/or Generator fails within the warranty period and was installed and operated as indicated in the Terms and Conditions specified below, a reasonable labor allowance may be available under the following conditions, and at the sole discretion of Fulham.

### **Labor Allowance Conditions within Warranty Period**

All requests for labor must be submitted with a cost estimate in writing to Fulham's Warranty Manager before any labor request is considered. Fulham reserves the right to secure alternative cost estimates before authorizing labor allowance. Fulham reserves the right to review installation and operational documents, fixtures, and site application before authorizing a labor allowance. All labor allowance requests made and/or submitted without prior written authorization by Fulham will not be considered.

### **Terms and Conditions**

Fulham HighHorse Induction Lamps and Generators must be installed together as a system and operated under suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications. The warranty terms are as follows: 7 years if the maximum case temperature of the induction generator is less than 60°C and if the ambient temperature does not exceed 50°C, and 5 years if the maximum case temperature of the induction generator is greater than 60°C but less than 70°C and if the ambient temperature does not exceed 50°C. This warranty will not apply in the event of conditions demonstrating abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions excessive switching cycles, or improper lamps.

### **Replacement of Product, Limits of Liability**

The foregoing shall constitute the sole and exclusive remedy of the purchaser and the sole and exclusive liability of Fulham. Fulham liability under this warranty shall be limited to the replacement of HighHorse Induction Lighting components. In no event shall Fulham be liable for any special, indirect, incidental or consequential damages. No warranty of merchantability or fitness for a particular purpose is made or is to be implied. Fulham will not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special or consequential damages, including lost profits or revenues or any other costs or damages. Fulham reserves the right to examine all failed lamps and/or generators and reserves the right to be the sole judge as to whether any lamps and/or generators are defective and covered under this warranty. This warranty is exclusive and in lieu of all other warranties including any warranty of merchantability or fitness for a particular purpose.